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MEMORANDUM

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FROM: Ernest G. Johnson
Director
Utilities Division

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

THRU: Matthew Rowell
Chief, Telecommunications & Energy Section
Utilities Division

DATE: 9.29.03

RE: IN THE MATTER OF THE APPLICATION OF TELEGLOBE USA, LLC DBA
TELEGLOBE USA, LLC (PHOENIX) REQUESTING CANCELLATION OF
THEIR CERTIFICATE OF CONVIENENCE & NECESSITY TO PROVIDE
COMPETITIVE RESOLD INTEREXCHANGE TELECOMMUNICATIONS
SERVICES IN ARIZONA. (DOCKET NO. T-04167A-03-0682)

Attached is the Staff Report of the application of Teleglobe USA, LLC. for cancellation of its Certificate of Convenience and Necessity ("CC&N"). Staff recommends cancellation of the CC&N.

Originator: Adam Lebrecht

Arizona Corporation Commission

Attachment: Original and Sixteen Copies

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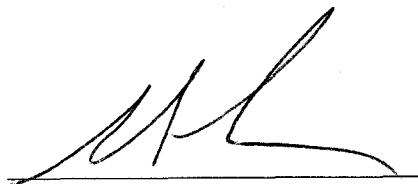
STAFF REPORT
UTILITIES DIVISION
ARIZONA CORPORATION COMMISSION

TELEGLOBE USA, LLC
DOCKET NO. T-04167A-03-0682

IN THE MATTER OF THE APPLICATION OF TELEGLOBE USA, LLC. FOR A
CANCELLATION OF ITS CERTIFICATE OF CONVENIENCE AND NECESSITY TO
PROVIDE COMPETITIVE TELECOMMUNICATIONS SERVICES IN ARIZONA

STAFF ACKNOWLEDGEMENT

The Staff Report for Teleglobe USA, LLC, Docket No T-04167A-03-0682, was the responsibility of the staff member listed below. Adam Lebrecht was responsible for the review and analysis of the Company's application to cancel its Certificate of Convenience and Necessity.

A handwritten signature in black ink, consisting of stylized initials 'AL' followed by a horizontal line.

ADAM LEBRECHT
Executive Consultant I

Introduction

On September 17, 2003, Teleglobe USA, LLC ("Teleglobe") filed an application with the Arizona Corporation Commission ("Commission") requesting approval to cancel its Certificate of Convenience and Necessity ("CC&N").

Background

On May 16, 2003, the Commission, in Decision No. 65929, originally granted a CC&N to Teleglobe to provide competitive intrastate telecommunications service in Arizona as a long distance reseller.

Teleglobe requests Commission approval to discontinue its authority to provide resold long distance telecommunications services, abandon its CC&N and revoke its tariff in Arizona.

Staff Analysis

Teleglobe filed its application to cancel its CC&N on September 17, 2003. Teleglobe is no longer providing resold long distance telecommunications services in Arizona and has no customers.

Consumer Services Staff has indicated that there are no open complaints, inquiries or opinions concerning Teleglobe. Teleglobe has informed Staff that all customer deposits and/or prepayments were reimbursed to the customers prior to its request to cancel its CC&N. Consequently, there is no risk that an advance, deposit and/or prepayment of funds from Arizona customers would be lost by canceling Teleglobe's CC&N.

Since there are numerous other carriers offering similar services, Staff believes granting this application for cancellation of Teleglobe's CC&N is in the public interest.

Recommendations

Staff recommends the cancellation of Teleglobe's CC&N.

Upon cancellation of its CC&N, Teleglobe will no longer be authorized to provide competitive intrastate telecommunications service as a reseller of long distance service in Arizona and therefore, will no longer be subject to the requirements of Decision No. 65929.

SERVICE LIST FOR: TELEGLOBE USA, LLC

DOCKET NO. T-04167A-03-0682

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